



**LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034**

**B.B.A. DEGREE EXAMINATION – BUSINESS ADMINISTRATION**

**FOURTH SEMESTER – APRIL 2022**

**16/17/18UBU4MC02 – INDUSTRIAL RELATIONS**

Date: 21-06-2022

Dept. No.

Max. : 100 Marks

Time: 09:00 AM - 12:00 NOON

**PART – A**

**Q. No Answer ALL Questions**

**(10 x 2 = 20 Marks)**

- 1 Write any three characteristics of industrial relations.
- 2 What are the objectives of industrial relations?
- 3 What do you mean by Strike?
- 4 What are the causes of conflict in industrial relations?
- 5 Define Collective Bargaining.
- 6 State the characteristics of worker's participation in management.
- 7 What is meant by Red Hot Stove Rule?
- 8 What is the Need for Trade Union?
- 9 List the causes of indiscipline in the workplace.
- 10 Write a short note on Arbitration.

**PART – B**

**Answer any FOUR Questions**

**(4 x 10 = 40 Marks)**

- 11 Describe the nature and scope of Industrial Disputes.
- 12 Discuss the causes of poor industrial relations.
- 13 Explain the different types of industrial disputes with illustrations.
- 14 Explain the functions of Workers Participation in Management.
- 15 Discuss the problems faced by the Trade unions in India.
- 16 Explain the different kinds of Strikes.
- 17 Explain the grievance redressal procedure.

**PART – C**

**Answer any TWO Questions**

**(2 x 20 = 40 Marks)**

- 18 Explain the different approaches to industrial relations.
- 19 Explain the various causes of industrial dispute in detail.
- 20 Explain the scope of collective Bargaining Agreements and What Suggestions do you like to make regarding the success of Collective Bargaining in India?
- 21 Elucidate the various disciplinary measures taken against Indiscipline.

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