



**# LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034 DEGREE  
U.G. DEGREE EXAMINATION – COMMERCE, ECO., B.COM. CORP., &  
COMP.SCI.**

THIRD SEMESTER – NOVEMBER 2017

**BU 3202 - INDUSTRIAL RELATIONS**

Date: 11-15-2017

Dept. No.

Max. : 100 Marks

Time: 01:00-04:00

**PART – A**

Answer **ALL** the questions:

(10 x 2 = 20)

1. Define 'Collective Bargaining'.
2. What is a Registered Trade Union?
3. What is Participative Management?
4. Explain the meaning of the term Industrial dispute.
5. Who is a workman according to the Trade Unions Act?
6. What is Gheraoing?
7. What is 'Award by arbitration'?
8. What is Code of Discipline?
9. How is Conciliation officer appointed?
10. What is Shop Council?

**PART – B**

Answer any **FOUR** questions:

(4 X 10 = 40)

11. State the Objectives of Industrial Relations.
12. What are the Characteristics of Collective Bargaining?
13. Explain the various types of strikes prevailing in today's corporate world.
14. State the objectives of UTUC.
15. Explain the causes of grievances.
16. What are the characteristics of a trade union? And state the objectives of INTUC.
17. Explain Disciplinary Action and the procedure for punishment under Disciplinary Action.

**PART – C**

Answer any **TWO** questions:

(2 X 20 = 40)

18. Explain the problems faced by Indian Trade Unions. And how can these problems be solved?
19. Explain the scope of collective Bargaining Agreements. And What Suggestions do you like to make regarding the success of Collective Bargaining in India?
20. Describe how Labour Court, Industrial Tribunal and National Tribunal adjudicate the industrial dispute referred to by the government.
21. Explain the various schemes introduced by the Government for bringing about Workers participation in India.