LOYOLA COLLEGE (AUTONOMOUS), CHENNAI - 600 034



B.B.A. DEGREE EXAMINATION – **BUSINESS ADMINISTRATION**

FIRST SEMESTER - NOVEMBER 2019

UBU 1501 - PRINCIPLES OF MANAGEMENT

| | Date: 30-10-2019 | Dept. No. | | Max. : 100 Marks |
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Time: 09:00-12:00

PART - A

ANSWER ALL THE QUESTIONS:

 $(10 \times 2 = 20 \text{ marks})$

- 1. What is meant by management?
- 2. What is coordination?
- 3. Mention any two limitations of planning.
- 4. What is budget?
- 5. Define departmentation.
- 6. What are organisation manuals?
- 7. Who is an effective supervisor?
- 8. Define motivation.
- 9. List out the elements of control.
- 10. Define cooperation.

PART - B

ANSWER ANY FOUR QUESTIONS:

 $(4 \times 10 = 40 \text{ marks})$

- 11. Elaborate the different levels of management.
- 12. Describe the contributions of Elton Mayo towards management.
- 13. Explain the obstacles to effective planning.
- 14. What is strategy? Explain the types of strategy.
- 15. Brief about importance of delegation.
- 16. Define Communication. Explain the methods of communication.
- 17. Describe the steps involved in control process.

PART - C

ANSWER ANY TWO QUESTIONS:

 $(2 \times 20 = 40 \text{ marks})$

- 18. Explain the functions of management.
- 19. Discuss the different types of planning.
- 20. Define selection. Explain the steps involved in selection process.
- 21. Explain the functions and importance of leadership.
