



LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034

B.B.A. DEGREE EXAMINATION – BUSINESS ADMINISTRATION

FIFTH SEMESTER – NOVEMBER 2022

17/18UBU5MC03 – HUMAN RESOURCE MANAGEMENT

Date: 25-11-2022

Dept. No.

Max. : 100 Marks

Time: 09:00 AM - 12:00 NOON

PART – A

Q. No

Answer ALL questions

(10 x 2 =20 Marks)

- 1 Define Human Resource Management.
- 2 State the objectives of Human Resource Management.
- 3 What is Job Analysis?
- 4 Define Human Resource planning.
- 5 Define Recruitment.
- 6 Write a short note on Performance Appraisal.
- 7 Define Incentives.
- 8 Infer the term Selection.
- 9 Identify any two differences between On-the-Job training and Off the Job training.
- 10 Define Stress Management.

PART – B

Answer any FOUR questions

(4 x 10 = 40 Marks)

- 11 Discuss the objectives of Human Resource Management.
- 12 Describe the process of Job Analysis.
- 13 Explain the constraints and challenges of Recruitment.
- 14 Examine the characteristics of an effective appraisal system.
- 15 Elucidate Employee Welfare Facilities.
- 16 Explicate the qualities of a Human Resource Manager.
- 17 Enumerate the sources of Recruitment.

PART – C

Answer any TWO questions

(2 x 20 = 40 Marks)

- 18 Assess the functions of Human Resource Management.
- 19 Evaluate the process of Human Resource planning.
- 20 Prepare the steps in selection process.
- 21 Discuss the various methods of training the employees in an organization.

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