



LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034

B.B.A. DEGREE EXAMINATION – BUSINESS ADMINISTRATION

FIFTH SEMESTER – NOVEMBER 2022

UBU 5601 – ORGANISATIONAL BEHAVIOUR

Date: 30-11-2022

Dept. No.

Max. : 100 Marks

Time: 09:00 AM - 12:00 NOON

PART – A

Q. No Answer ALL questions

(10 x 2 = 20 Marks)

- 1 Define Autocratic model.
- 2 What are the Challenges to OB?
- 3 Identify the Source of Attitudes.
- 4 Define Job Satisfaction.
- 5 What is a Halo effect?
- 6 List the importance of Motivation in an organization.
- 7 Differentiate Group and Team.
- 8 What are the types of Conflict in an organization?
- 9 Write a note on the Counselling Skills.
- 10 What exactly is "Breaking Deadlocks"?

PART – B

Answer any FOUR questions

(4 x 10 = 40 Marks)

- 11 Identify managers' challenges and opportunities in applying OB concepts.
- 12 Evaluate the Components of Attitudes in Organisational Behaviour.
- 13 Explain the various indicators under MBTI.
- 14 Elaborate Ethical Decision-Making in Organisational Behaviour.
- 15 Discuss the Five Stages of Group Development.
- 16 Describe the Process of Conflict in a Organization.
- 17 Explain the Barrier to effective Negotiation.

PART – C

Answer any TWO questions

(2 x 20 = 40 Marks)

- 18 Design and explain various Disciplines that Contribute in the field of Organisational Behaviour.
- 19 Construct and explain the Factors influencing Perception in Organizational Behaviour.
- 20 Discuss how a formal group differs from an informal group. Also, highlight the merits of Formal and Informal group in an Organisation.
- 21 Describe the Stages in the process of Negotiation and identify the barriers to effective Negotiation.
