



LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034

B.Com. DEGREE EXAMINATION – CORPORATE SECRETARYSHIP

FIFTH SEMESTER – APRIL 2017

BC 5405- ORGANISATION BEHAVIOUR

Date: 03-05-2017
Time: 01:00-04:00

Dept. No.

Max. : 100 Marks

PART - A

Answer All the questions

(10 X 2 = 20)

1. Define values.
2. What are the key elements of personality?
3. Write a short note on self-actualization needs.
4. Mention the role of motivation towards the organizational growth.
5. What is group dynamics ?
6. State the difference between inter-group and intra-group relations .
7. Is everyone cut-out to be a leader? - Comment.
8. Define Organization Politics.
9. What are the different types of groups?
10. Give any two merits of Organizational Culture.

PART – B

(4 X 10 = 40)

Answer any four questions

11. Explain the factors influencing individual behavior?
12. Explain the various sources of values.
13. Discuss any two content theories of motivation with relevant examples.
14. Explain the various characteristics of group dynamics.
15. Discuss the merits and demerits of formal and informal communication.
16. Explain different types of power?
17. Describe how the Organization culture is created?

PART - B

(2 X 20 = 40)

Answer any TWO questions

18. Explain the theories and determinants of learning.
19. Discuss the salient features of job enlargement and job enrichment.
20. Briefly explain any one of a trait theory in Leadership.
21. Explain the causes of conflict and explain its outcome.