



LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034

B.A. DEGREE EXAMINATION – SOCIOLOGY & ECONOMICS

FOURTH SEMESTER – APRIL 2017

CO 4207- INDUSTRIAL RELATIONS

Date: 29-04-2017
Time: 09:00-12:00

Dept. No.

Max. : 100 Marks

SECTION – A

Answer ALL questions:

(10 x 2 = 20 marks)

1. What do you mean by Conflict?
2. List out the approaches to Industrial Relations.
3. Write a note on 'Lay off' and 'Closure'.
4. Explain the term 'Gherao'.
5. List out the benefits of Collective bargaining.
6. State the objectives of a Trade Union.
7. What is 'Fire fighting legal role'?
8. What do you mean by Joint Council?
9. Define Employee discipline.
10. Write a short note on 'Hot Stove Rule' concept.

SECTION – B

Answer any FOUR questions:

(4 x 10 = 40 marks)

11. Describe the conditions for good Industrial Relations.
12. What are the important contents of a Collective bargaining?
13. Why do workers organize into unions? Explain the obstacles in the growth of strong trade unionism in India.
14. Bring out the procedure with regard to registration of Trade Unions.
15. Define Shop Council. Explain the features and functions of the shop councils.
16. Explain in brief the desirable features of a grievance procedure.
17. Describe the various kinds of punishment which are inflicted on a worker for misconduct.

SECTION – C

Answer any TWO questions:

(2 x 20 = 40 marks)

18. What is an Industrial dispute? Explain in brief the methods for prevention and settlement of Industrial disputes.
19. What are the causes as to why grievance arises among employees in an organization? – Discuss.
20. Define a Trade Union. Explain in detail the theories of Trade union with an example.
21. Describe the requirements of an effective Collective Bargaining. State the points which should be remembered in a negotiation process.
