



LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034

M.Com.DEGREE EXAMINATION – COMMERCE

THIRD SEMESTER – APRIL 2018

CO 3809- ORGANIZATIONAL BEHAVIOUR

Date: 24-04-2018
Time: 09:00-12:00

Dept. No.

Max. : 100 Marks

Section – A

Answer All Questions:

10 x 2 = 20

- 1) Define Organizational Culture.
- 2) What do you understand by Organizational Change?
- 3) Write a note on Attitude.
- 4) Define “Perception”.
- 5) What do you understand by Group Cohesiveness?
- 6) What are the ways employee respond to Organizational Politics?
- 7) Define Values.
- 8) Write a note on Job enlargement.
- 9) Why do people resist changing?
- 10) What is a learning organization?

Section – B

Answer any FOUR questions only:

4 x 10 = 40

- 11) What are the challenges and opportunities of organizational Behaviour in Global context?
- 12) Explain Hofstede’s findings in relations to variations among cultures.
- 13) What are the methods of reinforcements in shaping behaviour of employees?
- 14) What is Organizational Politics? Explain the factors that provide scope for Organizational Politics.
- 15) Discuss the potential sources of stress and approaches to manage stress.
- 16) How can organizations select and develop effective leaders?
- 17) Explain various bases of power.

Section – C

Answer any TWO questions only:

2 x 20 = 40

- 18) What is organizational climate? Bring out the measures to develop a sound organizational climate?
- 19) Define Leadership. Explain different types of leadership with example.
- 20) Describe the factors influencing perception and the biases that contribute to misperceptions.
- 21) What is meant by role conflict and goal conflict? Explain the strategies of conflict resolutions and Management.

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