

LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034



B.Com. DEGREE EXAMINATION – COMMERCE

SIXTH SEMESTER – APRIL 2022

16/17/18UCO6MC02 – HUMAN RESOURCE MANAGEMENT

Date: 17-06-2022

Dept. No.

Max. : 100 Marks

Time: 01:00 PM - 04:00 PM

SECTION – A

Answer ALL questions:

(10 x 2 = 20 marks)

1. What is Job Analysis?
2. Define Human Resource Planning.
3. Write a note on Performance Appraisal System.
4. Define Motivation.
5. List out the features of HRM.
6. Define Training.
7. What is Employee Grievance?
8. Define Selection.
9. What do you mean by Job Description?
10. What is Promotion?

SECTION - B

Answer any FOUR questions:

(4 x 10 = 40 marks)

11. Explain in brief the roles to be performed by a HR Manager in an organization.
12. Explain the stages involved in Man Power Planning.
13. Discuss in brief Maslow's hierarchy need theory of Motivation.
14. Explain the characteristics of Job Specification.
15. What is Recruitment? Explain the external sources of recruitment that takes place in the Organization.
16. Discuss the future growth of Human Resource Management in India.
17. Bring out the approaches to employee discipline in an organization.

SECTION – C

Answer any TWO questions:

(2 x 20 = 40 marks)

18. Explain in detail the challenges faced by a HR Manager in an organization.
19. Discuss the Contents and Uses of Job Description.
20. Enumerate the various methods of performance appraisal system with an example.
21. Define Employee Discipline. Bring out the reasons as to why indiscipline arise among employees in an organization?
