



LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034

B.Com. DEGREE EXAMINATION – COMMERCE

FIFTH SEMESTER – NOVEMBER 2016

CO 5502 - HUMAN RESOURCE MANAGEMENT

Date: 16-11-2016
Time: 01:00-04:00

Dept. No.

Max. : 100 Marks

Section A (10*2=20)

Answer ALL Questions

1. State the difference between HRM and HRD.
2. Briefly discuss the scope of HRM.
3. Give the meaning of attrition.
4. Define job specification.
5. What are unsolicited applications?
6. State the importance of business games in selection process.
7. Differentiate between training and development.
8. Briefly explain the meaning of 'programmed instructions'.
9. What is competency?
10. What is Human Resource Planning?.

Section B (4*10=40)

Answer any FOUR Questions

11. Discuss the changing roles of a HR Manager.
12. How will you deal with surplus and deficient manpower in an organization.
13. Give in detail the various sources of recruitment.
14. State the Principles of training.
15. Explain the procedures involved in grievance resolution.
16. How will you evaluate the effectiveness of training programmes?
17. Explain the different kinds of testing.

Section C (2*20=40)

Answer any TWO Questions

18. State the problems and challenges of a HR manager today.
19. Explain the steps involved in HR planning.
20. Explain the steps involved in the selection of employees.
21. Elucidate the performance appraisal methods.
