



LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034

B.Com. DEGREE EXAMINATION – COMMERCE

FIFTH SEMESTER – NOVEMBER 2016

CO 5506 – HUMAN RESOURCE MANAGEMENT

Date: 05-11-2016

Dept. No.

Max. : 100 Marks

Time: 09:00-12:00

PART – A

ANSWER ALL THE QUESTIONS:

(10 x 2 = 20 marks)

1. What is Job specification?
2. List out the operative functions of Human Resource Management.
3. Define “Job Evaluation”.
4. What is Attrition management?
5. What is meant by Probation?
6. What is Training?
7. Define “Competency Management”.
8. What is meant by Stress Interview?
9. What is Grievance?
10. Mention any two advantages of Performance Appraisal.

PART – B

ANSWER ANY FOUR QUESTIONS:

(4 x 10 = 40 marks)

11. Explain the characteristics of Human Resource Management.
12. Bring out the role played by the Human resource manager in an Organisation.
13. Elaborate the various objectives of Human Resource Planning.
14. Explain Retention Management in detail.
15. Describe the merits and demerits of External Source of Recruitment.
16. Explain the essentials of good Training Programme.
17. What is Discipline? Explain the objectives of Discipline.

PART – C

ANSWER ANY TWO QUESTIONS:

(2 x 20 = 40 marks)

18. Explain the difficulties and challenges faced by HR Manager.
19. What are the different types of Test? Explain the advantages and disadvantages of Testing.
20. Explain the importance of Training and steps involved in Training.
21. Describe the Traditional and Non-traditional methods of Performance Appraisal.
