

LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034



B.Sc. DEGREE EXAMINATION – STATISTICS

THIRD SEMESTER – NOVEMBER 2019

16/17/18UCO3AL01 – BUSINESS PROCESS MANAGEMENT

Date: 06-11-2019

Dept. No.

Max. : 100 Marks

Time: 01:00-04:00

SECTION – A Answer ALL questions (10 x 2 = 20)

- 1) Identify any two advantages of a sole trader.
- 2) Differentiate sole tradership from a partnership concern.
- 3) How does stores ledger differ from the bin card?
- 4) What is the relevance of Economic Order Quantity?
- 5) What is human capital inventory?
- 6) Define Human Resources Information Systems (HRIS).
- 7) What are the components of General Ledger?
- 8) What are the various sources of working capital?
- 9) What is Value chain?
- 10) What is re-engineering?

SECTION – B Answer any four questions (4 x 10 = 40)

- 11) Highlight the features of a cooperative society?
- 12) What is CRM? Explain its features.
- 13) What is the need for deciding centralized or decentralized method of purchasing?
- 14) Identify and explain the usage of data and information of the employees.
- 15) In what way, SAP ERP Human Capital Management is unique? Explain.
- 16) How ERP supports to Accounting and Finance.
- 17) What is process modelling? Outline its objectives.

SECTION – C Answer any TWO questions (2 x 20 = 40)

- 18) Bring out the unique features of Material Management by discussing – purchasing, Receiving, Storing and Controlling.
- 19) Give a brief account of the subsystems of HRIS with diagram.
- 20) Explain with the help of flow chart the period and year of closing.
- 21) What is Value chain? Explain the primary activities and supportive activities involved in it.

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