



**LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034**

**B.Com. DEGREE EXAMINATION – COMMERCE**

**FIFTH SEMESTER – NOVEMBER 2022**

**UCO 5504 – LOGISTICS AND SUPPLY CHAIN MANAGEMENT**

Date: 28-11-2022

Dept. No.

Max. : 100 Marks

Time: 09:00 AM - 12:00 NOON

**PART-A (10×2=20)**

**Answer all the questions**

1. What is Inbound Logistics?
2. Bring out the meaning of supply chain surplus?
3. What do you understand from the term customer service?
4. What do you understand by strategic fit?
5. Write a short note on logistics outsourcing.
6. What is warehouse management?
7. State the meaning of multi modal transportation.
8. What is ABC analysis?
9. What is virtual inventory?
10. What is time window?

**PART-B (4×10=40)**

**Answer Any FOUR Questions**

11. Discuss the steps involved in logistics strategic planning.
12. Give a brief account of the functions of SCM.
13. Bring out the various impediments to an effective customer service strategy.
14. Highlight on the role of warehousing in supply chain.
15. What is JIT Scheduling? State its significance.
16. Explain the factors affecting transportation costs.
17. Discuss the features and merits of multimodal transport.

**PART-C (2×20=40)**

**Answer Any TWO Questions**

18. Discuss the various Logistics Management components along with its specific roles.
19. Analyze the emerging technologies in Supply Chain Management.
20. Explain the various methods involved in Inventory Management.
21. Explain the process involved in the selection of the transport service and how to appraise the same.

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