



LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034

B.A. DEGREE EXAMINATION – ECONOMICS

FIFTH SEMESTER – APRIL 2022

16/17/18UEC5ES01 – HUMAN RESOURCE MANAGEMENT

Date: 20-06-2022

Dept. No.

Max. : 100 Marks

Time: 09:00-12:00

PART – A

Answer any FIVE questions in about 75 words each. (5 X 4 = 20 Marks)

1. Define Human Resource Management.
2. Distinguish between human resource policies and principles.
3. Write a short note on Quality of Work Life.
4. List out the importance of motivation.
5. Differentiate formal and informal communication.
6. Mention the new challenges in Human Resource Management.
7. State the advantages of trade union.

PART – B

Answer any FOUR questions in about 250 words each. (4 X 10 = 40 Marks)

8. Discuss the scope and objectives of Human Resource Management.
9. Examine the various methods of recruitment in an organization.
10. Outline the steps involved in interview process.
11. Briefly explain the Herzberg's two factor theory of motivation.
12. Illustrate the process of communication in an organization.
13. Highlight the trends in Human Resource Management in India.
14. Elaborate the major parties involved in industrial relations.

PART – C

Answer any TWO questions in about 900 words each. (2 X 20 = 40 Marks)

15. Examine the functions of Human Resource Management.
16. Elaborate the Human Resource planning process.
17. Elucidate the Maslow's need hierarchy theory.
18. Analyze the various leadership styles with their merits and demerits.

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