LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034

M.A. DEGREE EXAMINATION – **SOCIAL WORK**

FOURTH SEMESTER – **APRIL 2022**

PSW 4507 – INDUSTRIAL RELATIONS AND LABOUR WELFARE

Date: 15-06-2022 Dept. No. Max. : 100 Marks

Time: 01:00 PM - 04:00 PM

Part-A

Answer *all* questions. Each answer should not exceed 50 words. (10 x 2 = 20)

1. Define the term "Industrial Dispute".
2. Differentiate between "Strike" and "Lock Out".
3. Define the term "Grievance".
4. What is "Retrenchment"?
5. What do you understand by "Management by Objectives"?
6. List any two principles of natural justice.
7. Differentiate between Industrial Relations vis-à-vis Human Relations.
8. What is "Works Committee"?
9. Give the names of any 4 Central Trade Union Organizations.
10. Mention any four primary objectives of International Labour Organization.

Part -B

Answer any *Four* questions. Each answer should not exceed 300 words. (4 x 10 = 40)

11. Critically assess the characteristics of "Industrial Relations" prevailing in the Country.
12. What are the different forms of "Worker's Participation" followed in Industries?
13. Describe the essential features of a good disciplinary system?
14. State the desirable features of a good grievance redressal procedure.
15. What are the challenges experienced by the Trade Unions in discharging their functions. effectively and suggest measures to overcome these impediments?

Part -C

Answer any *Two* question. Answer should not exceed 600 words. (2 x 20 = 40)

16 Elaborate the steps to be followed for taking disciplinary action.

17 Give an overview of Collective Bargaining System in India as a mechanism for promoting industrial democracy.

18 Make an assessment of the role played by Government in regulating Industrial Relations and your suggestions for attaining better industrial harmony.

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