



LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034

M.A. DEGREE EXAMINATION – SOCIOLOGY

THIRD SEMESTER – APRIL 2017

SO 3813- HUMAN RESOURCE MANAGEMENT

Date: 28-04-2017
01:00-04:00

Dept. No.

Max. : 100 Marks

PART – A

Write short notes on the following in about 30 words each:

(10 x 2 = 20 Marks)

1. Human resource management.
2. Delphi technique.
3. Managerial functions.
4. Recruitment.
5. Job specification.
6. Promotion.
7. Performance appraisal.
8. Merit-rating.
9. Off-the-job training.
10. Management by objectives (MOB).

PART - B

Answer any FIVE questions in about 300 words each:

(5 x 8 = 40 Marks)

11. What are the importance of human resources management in an organization ?
12. Discuss the process of manpower planning.
13. Explain the different types of interview techniques.
14. What are the obstacles of effective performance appraisal?
15. What is job analysis and what are its advantages?
16. What do you understand by training and list out its benefits.
17. Explain the forms of management by participation.

PART – C

Answer any TWO questions in about 1,200 words each:

(2 x 20 = 40 Marks)

18. Explain the nature and functions of human resources management.
19. Illustrate the approaches and techniques of manpower planning.
20. Briefly explain the methods of performance appraisal.
21. State the importance of training. Discuss the methods of training management personnel.