# LOYOLA COLLEGE (AUTONOMOUS), CHENNAI - 600 034



#### M.A. DEGREE EXAMINATION - SOCIOLOGY

### THIRD SEMESTER - NOVEMBER 2019

## 18PSO3MC03 - HUMAN RESOURCES MANAGEMENT

Date: 02-11-2019	Dept. No.	Max. : 100 Marks
Time: 09:00-12:00	'	1

#### Part - A

## Answer ALL the following in about 30 words each:

 $(10 \times 2 = 20 \text{ Marks})$ 

- 1. Define human resource management.
- 2. What is HR audit?
- 3. What is Delphi technique of forecasting human resource needs?
- 4. What is job analysis?
- 5. Write a note on sequential interview.
- 6. Mention any two objectives of induction programme.
- 7. State any two reasons of labour turnover.
- 8. Mention any two objectives of training.
- 9. What is Halo effect?
- 10. Write a note on MBE.

#### Part - B

## Answer any FIVE questions in about 300 words each:

 $(5 \times 8 = 40 \text{ Marks})$ 

- 11. Explain the roles and responsibilities of a human resource manager.
- 12. What is manpower planning? Why is it very important?
- 13. Outline the steps involved in the process of selection.
- 14. Differentiate between job description and job specification.
- 15. Deliberate the various internal and external source of recruitment.
- 16. What are the various methods of performance evaluation?
- 17. Explain the steps involved in management by objectives.

## Part - C

# Answer any TWO questions in about 1200 words each:

 $(2 \times 20 = 20 \text{ Marks})$ 

- 18. Trace the history and evolution of human resource management in India.
- 19. Discuss the significance and types of interview.
- 20. Explain the need and types of training.
- 21. Briefly explain the levels and methods of workers' participation in management.

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