



A One-Day Capacity Building Workshop

For

Administrative Staff

On

"BUILDING EMOTIONAL INTELLIGENCE" FOR NON-TEACHING STAFF

21 SEPTEMBER, 2024

Report

Internal Quality Assurance Cell (IQAC)

Loyola College (Autonomous) Chennai - 34



LOYOLA COLLEGE

(AUTONOMOUS)

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19-09-2024

CIRCULAR ON CAPACITY-BUILDING TRAINING PROGRAMME

On 21st September 2024, a **One-Day Capacity Building Training Programme** is organised by IQAC for all Non-Teaching Staff at LS Hall, between 09.30 a.m. and 04.00 p.m. The registration is open from 09:10 a.m. to 09:25 a.m. at the venue. Lunch will be provided.

Rev. Dr. A. Louis Arockiaraj, S.J.

Principal

Principal LOYOLA COLLEGE CHENNAI - 600 034 Rev. Dr. B. Jeyaraj, S.J.

Secretary & Correspondent

Rev. Dr. B. Jeyaraj S.J. Secretary & Correspondent LOYOLA COLLEGE CHENNAI - 600 034.





Internal Quality Assurance Cell (IQAC) Loyola College (Autonomous) Chennai - 34

Invites you to the

Capacity-Building Training Programmes

(For the Non-Teaching Staff)

On

Building Emotional Intelligence

Creating a Collaborative Workplace

Enhancing Computer Proficiency and Communication Skills

Patrons

Rev.Dr. Antony Robinson, SJ Rev.Dr.A.Louis Arockiaraj, SJ

Rector Principal

Rev.Dr.B.Jeyaraj, SJ Dr.J.A. Charles

Secretary & Correspondent Deputy Principal

Organisers

Prof. D. Francis Xavier Dr Dorathy Pushparani IQAC Coordinator Assistant IQAC Coordinator

21, September 2024 | 9.30 a.m. to 04:00 p.m.

LS Hall, YD Hall & MCA Lab Loyola College, Chennai

Internal Quality Assurance Cell (IQAC) Loyola College (Autonomous), Chennai – 600034

A REPORT ON THE CAPACITY-BUILDING TRAINING PROGRAMME ON "BUILDING EMOTIONAL INTELLIGENCE" FOR NON-TEACHING STAFF

As part of its commitment to continuous professional enrichment, the Internal Quality Assurance Cell (IQAC) of Loyola College (Autonomous), Chennai organized a Capacity-Building Training Programme on "Building Emotional Intelligence" for the non-teaching staff of the college from 09:00 a.m. to 11:00 p.m. The programme as an integral part of IQAC's broader initiative to foster personal development, emotional well-being, and professional effectiveness among administrative personnel was delivered by Ms. Dimple Victor, Principal of YWCA Community College, Chetpet, Chennai.

Objectives

The training programme was designed around the central theme of **Emotional Intelligence (EI)**—the ability to recognize, understand, regulate, and express emotions effectively, both personally and in professional interactions. In an academic institution where non-teaching staff serve as the vital interface between students, faculty, and administration, emotional intelligence is essential for fostering a positive, responsive, and empathetic work culture.





The **objective** of the session was to help staff members:

- Understand the components and importance of emotional intelligence
- Recognize and manage their emotional triggers in challenging situations
- Enhance empathy and interpersonal communication
- Develop emotional resilience and stress-handling capabilities
- Improve workplace relationships and team dynamics through emotional awareness

Highlights

The session was facilitated by Ms. Dimple Victor, Principal of YWCA Community College, Chetpet, Chennai, an experienced educator and trainer known for her dynamic approach to personality development and human relations. Through a blend of lectures, interactive discussions, and reflective exercises, she created an engaging environment that allowed participants to explore the emotional dimensions of their roles.

Ms. Dimple Victor emphasized the **practical applications of emotional intelligence** in daily work routines—handling complaints with patience, responding empathetically to students' needs, managing workload pressure, and sustaining a supportive office environment. Her session encouraged introspection and guided staff on tools to **balance emotions**, **build trust**, **and maintain composure under stress**. Participants also engaged in group activities that fostered active listening, perspective-taking, and mindfulness.





Felicitations

The programme was graced by Rev. Dr. B. Jeyaraj, S.J., Secretary & Correspondent, and Rev. Dr. A. Louis Arockiaraj, S.J., Principal of Loyola College. In his address, Fr. Secretary highlighted the importance of emotional intelligence in both personal life and workplace dynamics. He appreciated the efforts of the IQAC in organizing timely and meaningful development programmes for non-teaching staff and encouraged participants to adopt emotionally intelligent practices in their professional interactions. Fr. Principal also spoke on the significance of emotional awareness and positive engagement in fostering an efficient and compassionate administrative culture. The resource person was honoured with a shawl and memento by the dignitaries as a token of appreciation.









Outcome and Impact

The training session on emotional intelligence resulted in a heightened awareness of the importance of managing emotions in professional settings. Participants expressed that the session helped them become more self-aware, empathetic, and composed in their day-to-day responsibilities. Many noted that they gained valuable techniques for diffusing tension, building rapport, and improving workplace morale. The overall impact of the session was reflected in the renewed confidence, enhanced interpersonal sensitivity, and a more emotionally attuned approach to administrative responsibilities.





The IQAC coordinators—Prof. D. Francis Xavier, IQAC Coordinator, and Dr. Dorathy Pushparani, Assistant IQAC Coordinator—expressed their sincere thanks to the Management for their support and guidance. They lauded the enthusiastic participation of the non-teaching staff and welcomed their feedback and suggestions for future programmes that can address a wider spectrum of professional and personal development needs.

Conclusion

With this successful session, IQAC reinforces its vision of nurturing a competent, emotionally intelligent, and service-oriented workforce at Loyola College. Through such capacity-building initiatives, the institution remains steadfast in its commitment to holistic staff development, aligned with the values of empathy, integrity, and excellence.

Prof. D. Francis Xavier

IQAC Coordinator

Dr Dorathy Pushparani

Assistant IQAC Coordinator

LOYOLA COLLEGE (AUTONOMOUS), CHENNAI- 600034

CAPACITY-BUILDING TRAINING PROGRAMMES ORGANISED BY IQAC - 21.09.2024 (SATURDAY)

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1	SHIFT II OFFICE	Mr. Richard Baskar . S-	(2) Beauty
2	LIBRARY	Mr. Stanley Joseph. R -	RIG
3	SHIFT I OFFICE	Mr. Amala Rajendran B V -	Dalama
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5	CHEMISTRY LAB	Mr. Arockiadass. A -	92ml
6	COMPUTER ACADAMY	Mr. Lazar B -	N. Lyr
7	COE	Mr. Amalraj. A -	pandr.
8	ZOOLOGY LAB	Mr. Christy Raj E.V	f.v. ach
9	MAINTENANCE OFFICE	Mr. Rajavelu. P -	PROPOR
10	LIVE	Ms. Melchis Rani. S -	S Melehis Roun
11	BURSAR OFFICE	Mr. Joseph Sandhanam. N.C -	Lings.
12	PHYSICS LAB	Mr. James. S -	5.43
13	PLANT - BIO LAB	Mr. Rajesh Kumar. D -	W. CHR
14	LIBRARY	Mr. Sugumaran. K -	Jr John J
15	COE	Mr. Anthonysamy S.A -	Derong
16	PHYSICS LAB	Mr. Anthoni Sagayaraj. T -	Ly.
17	PURCHASE OFFICE	Mr. Sahaya Justine. P -	Colorent
18	SHIFT I OFFICE	Mr. Thomas. M -	M. Sharp
19	CHEMISTRY LAB	Mr. Casimir Raj. J -	1-6:-
20	COMPUTER ACADAMY	Mr. Sankara Vadivel. A.B -	A.B. Lung
21	SHIFT I OFFICE	Mr. Devarajan. S -	3 Days
22	SHIFT I OFFICE	Mr. Bosco Amirtharaj. A -	a Dy
23	PHYSICS LAB	Mr. Gaspar. C -	G. Gur
24	MAINTENANCE OFFICE	Mr. Rajasekar A -	Olegasar
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49	MAINTENANCE OFFICE	Mr. Anthony Louis. J -	J.A. Louis.
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54	PHYSICS LAB	Mr. Arul Raja.R -	Ambaga
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57	ZOOLOGY LAB	Mr. Leo Raja. S -	Che
58	PULC	Mr. Kathiravan M -	Matraa-
59	LIBRARY	Mr. Anthony Raj L -	·LAR
60	DEANS OFFICE	Mr. Raman L	L. Ray.
61	PULC	Ms. Nambikkai Rani. B -	B.N.R.
62	LS HALL	Mr. Kannan. P -	P.Cos
63	UGC OFFICE	Mr. Paulraj. S	Sprenz
64	ZOOLOGY LAB	Mr. Vijaya Raman. K	1 Pr
65	GARDEN	Mr. Durai.V.A -	I CH W
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74	PD OFFICE	Mr. Balaraman. E -	E. Balg Raygn
75	ZOOLOGY LAB	Mr. Ganesan. S -	5 Dean Dos
76	GARDEN	Mr. Velayudham.R -	RENGAMQV
77	LIAC	Ms. Jesper Daisy Joseph Dennis -	Jupa Day 21
78	LOYOLA FM	Ms. Amali Arul. R -	RAla A.
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84	PD OFFICE	Mr. Thomas Wilson. B -	177'
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86	SOCIAL WORK	Mr. Suresh.M -	16800
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105	LIAC	Ms.Anitha Elavarasi. M	Moder
106	LIFE	Ms. Lakshmi. J	J. C9(452M
107	OMR	Mr. Antony. A -	A. Antony.
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109	LIVE	Mr. Manikandan. S	6. Wid
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119	VISCOM	Mr. Remigious. M	M24.
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127	BURSAR OFFICE	Ms. Vinitha Sangeetha. P	
128	CHEMISTRY LAB	Mr. Gangadharan. E	E Ganger Alm
129	DATA SCIENCE	Mr. Antony Prakash. S	S. Osley
130	ECONOMICS	Mr. Parthiban. P (LONG ABSENT)	
131	ENGLISH DEPT.	Ms. Malar. R	Rmalar
132	MAINTENANCE OFFICE	Ms. Sagunthala. A	A South no hala
133	SECRETARY OFFICE	Mr. Packiyaraj. V	20/09/62)
134	CHEMIŞTRY LAB	Mr. Prasanth. M	mony
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136	SHIFT II OFFICE	Mr. Visuvasam. G	(1.57
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138	COE	Mr. Rajmohan. R	R. Raymolog
139	SHIFT II VP OFFICE	Mr. Arockia Arun Kumar. M	5/1506A
140	VP OFFICE INFRASTRUCTURE	Mr. Ramu . M	Lame
141	KAUSHAL	Mr. Hariharan. K	Aoril
142	COE	Ma. Anitha. A	Amylo
143	CHEMISTRY LAB	Mr. Sasi Kumar. M	M. Di de J.
144	SHIFT I OFFICE	Mr. Arunpandiyan. S	S Amp
145	ALUMNI OFFICE	Mr. Mohan Raj. B	

146	DEAN OF STUDENTS	Mr. Savio Dominic Middleton	august 1
147	SECRETARY OFFICE	Mr. Louis. M	-dummy
148	SHIFT II DP OFFICE	Mr. Joseph. G	G. Ch
149	SHIFT II OFFICE	Mr. Suresh. S	5.0084
150	SHIFT II OFFICE	Mr. Amulprakash. L	. L. Aroughalish.
151	RCDS	Mr. Premanand. D	g. Somit
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154	MAINTENANCE OFFICE	Mr. Martinprabu. R	R. mtiss Del
155	MAINTENANCE OFFICE	Ms. Sudha. V	· V.Sadha
156	MAINTENANCE OFFICE	Mr. Gopi. D	D.COPi
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160	PD OFFICE	Mr. Rajendran. P	-PDREDISME
161	VISCOM	Mr. Janakiraman. M	(M. Lander reman
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164	ERP	Mr.Sebestiraj K	F
165	GARDEN	Mr. Agastin A	13.
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167	SECRETARY OFFICE	Mr. Michael Raj S	196
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169	SHIFT I OFFICE	Mr. Antony. S -	Stilary

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2	Counselling	Mr. Kiran Kisku. W	
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4	Computer Academic	Mr. Sebestian Maria Joseph	A SOS
5	Computer Academic	Mr. Jegan Seelan	dis
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9	Viscom	Mr. Ramesh. B	
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11	Lsss	Ms. Jeeva. S	1 1 .

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3	College Office	Mr. M. Xavier Selvaraj	
4	College Office	Mr. J. Peter Francis	J. Palie
5	College Office	Mr. I. Arockiam	D. Anores
6	Chemistry Dept.	Mr. I. Arockiaraj	I. Aun
7	College Office	Mr. A. Jhon	Jan .
8	College Office	Mr. A. Sagayaraj	1) from
9	LSSS Office	Mr. K.V. Wilson	•
10	COE Office	Mr. D. Edward Rayappan	2
11	College Office	Mr. V. Murugan	VMur