# **B.B.A.** DEGREE EXAMINATION – **BUSINESS ADMINISTRATION**

#### THIRD SEMESTER – NOVEMBER 2017

#### **BU 3503 – PRINCIPLES OF MARKETING**

LOYOLA COLLEGE (AUTONOMOUS), CHENNAI - 600 034

	Date: 07-11-2017 Dept. No.	Max. : 100 Marks
	PART – A	
ANSWER ALL THE QUESTIONS:		(10 x 2 = 20)
1.	Define Marketing	
2.	What do you mean by Marketing Mix?	
3.	What is Marketing Segmentation?	
4.	What is Packaging?	
5.	Write a note on Marketing Channels.	
6.	Define Pricing.	
7.	What is Promotional Mix?	
8.	What do you mean by communication process?	
9.	Write a note on Niche Marketing.	
10.	What is Market Leadership?	
	PART – B	
AN	SWER ANY FOUR QUESTIONS:	(4 x 10 = 40)
11.	Explain the functions of Marketing Management.	
12.	What are the bases of Marketing Segmentation?	

- 13. State the objectives of promotion and the give differences between advertising and promotion.
- 14. What are the approaches of marketing strategies?
- 15. Explain the internal factors and external factors affecting the pricing.
- 16. Differentiate between Consumer market and Business market.
- 17. What are the stages in the New Product Development? Explain.

## PART – C

### **ANSWER ANY TWO QUESTIONS:**

- 18. Briefly explain the different types of Pricing.
- 19. What is Competitive Advantage? Explain the Michael Porter's Competitive Advantage Model and State why it is important to have competitive advantage?
- 20. Explain briefly the steps in developing effective communication.
- 21. What is product mix? Explain the types of product life cycle with diagrammatical presentation and write the strategies of product mix.

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 $(2 \ge 20 = 40)$