LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034

M.Sc. DEGREE EXAMINATION – **COUNSELLING PSYCHOLOGY**

FIRST SEMESTER – **NOVEMBER 2022**

PCP 1301 – ORGANISATIONAL BEHAVIOUR

Date: 30-11-2022   Dept. No.   Max. : 100 Marks
Time: 01:00 PM - 04:00 PM

PART – A

Q. No	Answer any FOUR questions	(4 x 5 = 20 Marks)

1 Design an activity to learn about the different needs of a diverse workforce.

2 Do values differ across cultures? How so?

3 "Fear is a powerful motivator": Block and Tackle.

4 What is the role of dependence in power relationships?

5 How is culture transmitted to employees?

PART – B

Answer any FOUR questions	(4 x 10 = 40 Marks)

6 What are some of the things managers can learn by walking around and having daily contact with line employees that they might not be able to learn from looking at data and reports and why is it important?

7 Do you think there is a contradiction between what employers want in employees (agreeable employees) and what employees do best (disagreeable employees)? Why or why not?

8 If you were a victim of workplace bullying, what steps would you take to try to reduce its occurrence? What strategies would be most effective? Least effective? What would you do if one of your colleagues were a victim?

9 What is the connection between sexual harassment and abuse of power?

10 "Organizations should strive to create a Positive Organizational Culture": Block and Tackle.

PART – C

Answer any TWO questions	(2 x 20 = 40 Marks)

11 With your knowledge, do younger individuals differ from older individuals in their plans to remain with one employer for a long time? Do you think these differences, if you believe they exist, are due to shifting economic realities or to changing work values?

12 a. What is the difference between a group and a team? What are the four types of teams?

   b. What conditions or context factors determine whether teams are effective? What are three ways in which our understanding of teams differs in a global context?

13 Demonstrate with an activity based training module how an ethical organizational culture can be created.

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