



**LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034**

**B.A. DEGREE EXAMINATION – ECONOMICS & SOCIOLOGY**

**FOURTH SEMESTER – APRIL 2016**

**CO 4207 - INDUSTRIAL RELATIONS**

Date: 27-04-2016  
Time: 09:00-12:00

Dept. No.

Max. : 100 Marks

**SECTION – A**

**Answer ALL questions:**

**(10 x 2 = 20 marks)**

1. What do you mean by Industrial Dispute?
2. Write a note on Workers participation in the Management.
3. Define Collective Bargaining.
4. Explain the term Retrenchment.
5. Who is a Conciliation officer?
6. Define Employee Grievance.
7. Give a brief note on Trade Unions.
8. List out the various forms of Strikes.
9. What do you mean by Gherao?
10. Explain the term 'Arbitration'.

**SECTION - B**

**Answer any FOUR questions:**

**(4 x 10= 40 marks)**

11. Explain in brief the Procedure for registration of Trade Union.
12. Discuss the benefits of Collective Bargaining in an organization.
13. Define Industrial Relations. Bring out the approaches to Industrial Relations.
14. Describe the various kinds of punishment which are inflicted on a worker for mis-conduct in the organization.
15. Explain in brief the factors influencing workers participation in management.
16. Bring out the model of a grievance procedure with a chart.
17. Can a worker challenge punishment? – Discuss.

**SECTION – C**

**Answer any TWO questions:**

**(2 x 20 = 40 marks)**

18. Explain in detail the causes for poor Industrial Relations and suggestions to improve the same.
19. Write a note on Employee Discipline. Why indiscipline arises among employees in an organization? – Discuss.
20. What are the important contents of a Collective Bargaining Agreement?
21. Explain in brief the objectives and functions of a Trade Union with an example.

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