LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034 B.Com. DEGREE EXAMINATION – COMMERCE SIXTH SEMESTER – APRIL 2016 CO 6602 – MARKETING RESEARCH Date: 21-04-2016 Dept. No. Max. : 100 Marks PART -A (10 x 2 = 20 Marks)

ANSWER ALL THE QUESTIONS

- 1. List out any two distinction between market research and marketing research?
- 2. What are the sources of marketing information?
- 3. Bring out marketing research benefits on the management?
- 4. Define the "research design"?
- 5. Write notes on: 1. Exploratory research and 2. Descriptive research.
- 6. What is meant by pure research?
- 7. Point out a few essentials of sampling.
- 8. Define an interview.
- 9. Define a marketing research report.
- 10. What is 'research process evaluation'?

PART - B

ANSWER ANY FOUR QUESTIONS

- 11. Elaborate the objectives of marketing research.
- 12. Discuss briefly, the seven steps in designing a research project.
- 13. What are the merits and demerits of descriptive research?
- 14. How would you determine the sample size?
- 15. Point out the various types of observation.
- 16. How do you make an interview successful? What are the points that are taken into account?
- 17. Discuss the qualities of a good marketing research report, with suitable examples.

 $(2 \times 20 = 40 \text{ marks})$

 $(4 \times 10 = 40 \text{ Marks})$

ANSWER ANY TWO QUESTIONS

- 18. Elaborate the merits and limitations of sampling, over census.
- 19. Distinguish between questionnaire, and a schedule.
- 20. How do you make an observation successful? State the merits and limitations of the observation Method.
- 21. Describe the contents of a marketing research report.

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