

LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034



B.A. DEGREE EXAMINATION – SOCIOLOGY

THIRD SEMESTER – APRIL 2018

CO 3203– INDUSTRIAL RELATIONS

Date: 04-05-2018

Dept. No.

Max. : 100 Marks

Time: 01:00-04:00

SECTION – A

Answer ALL questions:

(10 x 2 = 20 marks)

1. What is Industrial Relations?
2. Write a note on Retrenchment.
3. What do you mean by Arbitration?
4. Define Collective Bargaining.
5. List out the various forms of Strike.
6. Define the term Motivation.
7. Who is a Conciliation Officer?
8. Define a Trade Union.
9. Explain the term 'Employee Grievance'.
10. What do you mean by 'Gherao'?

SECTION – B

Answer any FOUR questions:

(4 x 10 = 40 marks)

11. Explain in brief the approaches to Industrial Relations.
12. Write a note on workers participation in management. Explain the objectives of the same.
13. What are the procedures for the registration of a Trade Union? –Discuss.
14. Explain the essential elements of a grievance procedure.
15. Why does Collective Bargaining not flourish in India? –Explain.
16. Explain the concept of Douglas McGregor's Hot Stove Rule.
17. Describe the conditions for good Industrial relations.

SECTION – C

Answer any TWO questions:

(2 x 20 = 40 marks)

18. Explain in detail the functions of a Trade Union.
19. Why does indiscipline arise among employees in an organization? –Discuss.
20. Explain in brief the nature and significance of good Industrial Relations.
21. Examine the role and limitations of Collective Bargaining in Indian industries.
