

LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034



B.Com.DEGREE EXAMINATION –COMMERCE

FIFTH SEMESTER – APRIL 2018

CO 5502– HUMAN RESOURCE MANAGEMENT

Date: 03-05-2018
Time: 09:00-12:00

Dept. No.

Max. : 100 Marks

SECTION – A

Answer ALL questions:

(10 x 2 = 20 marks)

1. What is Man Power Planning?
2. Define Human Resource Management.
3. Write a note on Promotion.
4. Define Job Enrichment.
5. List out the features of Job Specification.
6. Define Interview.
7. What is Employee Grievance?
8. Define Recruitment.
9. What do you mean by Motivation?
10. List out the approaches to Employee discipline.

SECTION - B

Answer any FIVE questions:

(5 x 8 = 40 marks)

11. List out the qualities and qualifications of a HR Manager.
12. Explain in brief the process of Job Analysis.
13. Bring out the desirable features of a grievance procedure.
14. Describe the various methods of Performance Appraisal System with an example.
15. Discuss the future growth of Human Resource Management in India.
16. Explain the concept of 'Hot Stove Rule'.
17. Describe Maslow's hierarchy need theory of Motivation.
18. Discuss the Contents and Uses of Job Description

SECTION – C

Answer any TWO questions:

(2 x 20 = 40 marks)

19. Explain in detail the functions of Human Resource Management.
20. Define Training. Explain the various methods of training provided to the employee in an organization.
21. Why does grievance arise among the employees in the organization? –Comment.
