



LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034

B.Com. DEGREE EXAMINATION – COMMERCE

FIFTH SEMESTER – APRIL 2019

CO 5502– HUMAN RESOURCE MANAGEMENT

Date: 15-04-2019
Time: 09:00-12:00

Dept. No.

Max. : 100 Marks

PART A

Answer any **FOUR** Questions (4X10=40)

1. Distinguish between HRM and Personnel Management
2. What is job analysis? Moreover, what are the importances of job analysis?
3. Discuss the role of HR managers and explain the qualities required to HR Managers
4. Explain the causes of industrial disputes.
5. What are the causes of employee grievances in an organisation? How can such grievances be addressed effectively?
6. Define discipline. Explain the causes of indiscipline.
7. What is performance appraisal? Also, explain the objectives of the same.
8. What do you understand by human resource planning? Describe its characteristics.

PART B

Answer any **THREE** Questions 3X20=60

9. Define Recruitment. Discuss the various sources of recruitment critically.
10. Explain the objectives and functions of human resource Management
11. Explain the different methods of Performance Appraisal.
12. What do you mean by training? Explain the various methods of Training.
13. Describe the process and problems of Human Resource Planning with suitable illustration.
14. Explain the significance of Industrial health and safety in the effective management of human resources.
