



LOYOLA COLLEGE (AUTONOMOUS) CHENNAI – 600 034

M.Com. DEGREE EXAMINATION – COMMERCE

FOURTH SEMESTER – APRIL 2025

PCO4MC03 – ORGANIZATIONAL BEHAVIOUR



Date: 28-04-2025

Dept. No.

Max. : 100 Marks

Time: 01:00 PM - 04:00 PM

SECTION A – K1 (CO1)

Answer ALL the questions

(5 x 1 = 5)

1 True or False

- a) Organisational Behavior applies only to large multinational corporations and not small businesses
- b) Personality traits remain unchanged throughout a person's lifetime
- c) Maslow's Hierarchy of Needs suggests that self-actualization is the highest level of human motivation
- d) Autocratic leadership encourages participative decision-making.
- e) Social loafing occurs when individuals contribute less effort in a group compared to working alone.

SECTION A – K2 (CO1)

Answer ALL the questions

(5 x 1 = 5)

2 Answer the following

- a) What is meant by Apathetic group?
- b) Write a short note on Perception.
- c) List out Hofstede's findings.
- d) What is Hypo Stress?
- e) Write a short note on Organisational Conflict.

SECTION B – K3 (CO2)

Answer any THREE of the following in 100 words each.

(3 x 10 = 30)

- 3 Explain the nature and scope of organisational behaviour
- 4 Explain the factors that influence the perceptual selectivity process.
- 5 Discuss the functions of a leader in an organisation.
- 6 Describe the major reasons for organisational politics.
- 7 Briefly explain the objectives and functions of employee counselling.

SECTION C – K4 (CO3)

	Answer any TWO of the following in 200 words each.	(2 x 12.5 = 25)
8	Analyze the steps involved in the process of learning	
9	Explain the characteristics of organisational development.	
10	Discuss the factors influencing group cohesiveness in an organisation.	
11	Analyze the personality traits that influence the behaviour of employees in the organisation.	

SECTION D – K5 (CO4)

	Answer any ONE of the following in 500 words	(1 x 15 = 15)
12	Enumerate the causes for employees resistance to change in an organisation.	
13	Discuss the merits and de-merits of working in groups in the organisation.	

SECTION E – K6 (CO5)

	Answer any ONE of the following in 1000 words	(1 x 20 = 20)
14	Describe in detail the major factors that influence the individual behaviour of an employee.	
15	Explain the functions and measures to create a strong organisational culture.	

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