LOYOLA COLLEGE (AUTONOMOUS), CHENNAI - 600 034



B.Com. DEGREE EXAMINATION – **COMMERCE**

SIXTH SEMESTER - NOVEMBER 2016

CO 6611 - STRATEGIC MARKETING MANAGEMENT

Date: 14-11-2016	Dept. No.	Max. : 100 Marks
Time: 09:00-12:00		1

SECTION - A

 $(10 \times 2 = 20)$

ANSWER ALL QUESTIONS.

- 1. List out different levels of strategy?
- 2. Write a note on Strategic Business units.
- 3. Differentiate 'Vision' from 'Mission'?
- 4. What do you understand by marketing research?
- 5. Provide a preliminary marketing strategy plan for introducing a new product into the market?
- 6. What are new avenues for marketing Expansion?
- 7. What do you mean by contingency planning?
- 8. Explain strategic control?
- 9. Explain Marketing Audit?
- 10. What is meant a by 'Marketing Decision Support System'?

SECTION - B

 $(4 \times 10 = 40)$

ANSWER ANY FOUR QUESTIONS

- 11. Elaborate the important issues in 'Strategic Decision Making'?
- 12. Explain the characteristics of a good mission statement?
- 13. Comment on new avenues for market expansion in the Indian context.
- 14. Bring out the key characteristics of good marketing research?
- 15. Describe the various steps in new product planning and market Development?
- 16. Identify the risks is high growth markets and explain them?
- 17. Discuss the critical factors a market leader should manage? Analyse in terms of its relevance to strategic management and Implementation?

ANSWER ANY TWO QUESTIONS

- 18. Describe the various phases in the Hierarchy of strategic management process?
- 19. Explain the various changes in marketing strategies as the product moves from one stage to another of its life cycle? Give suitable illustrations from the Indian marketing scene?
- 20. Elaborate and describe the process of marketing research using an illustration.
- 21. Describe the chief characteristics of Marketing Audit. Explain the components of a marketing audit?
