



**LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034**

**B.Com. DEGREE EXAMINATION – COMMERCE**

**FIFTH SEMESTER – NOVEMBER 2017**

**CO 5506 – HUMAN RESOURCE MANAGEMENT**

Date: 06-11-2017

Dept. No.

Max. : 100 Marks

Time: 09:00-12:00

**SECTION – A**

**ANSWER ALL THE QUESTIONS:**

**(10 x 2 = 20 marks)**

1. What is Human Resource Management?
2. Mention any two roles played by a Human Resource Manager?
3. What do you mean by the term Human Resource Planning?
4. Define “Job description”.
5. What is Recruitment?
6. List out the different types of testing.
7. What is meant by ERP?
8. Define “On the Job-Training”.
9. Define ‘Performance Appraisal’.
10. What is Grievance?

**SECTION – B**

**ANSWER ANY FOUR QUESTIONS:**

**(4 x 10 = 40 marks)**

11. Explain the scope of Human Resource Management.
12. Discuss the problems faced by the Human Resource Manager. How does he overcome them?
13. Describe the uses of Job Analysis.
14. Bring out the steps involved in a Recruitment process.
15. Elaborate the various objectives of training.
16. What do you understand by the term “Development”? Explain the objectives of development.
17. Explain any two methods of Performance Appraisal.

**SECTION – C**

**ANSWER ANY TWO QUESTIONS:**

**(2 x 20 = 40 marks)**

18. Describe the various functions of Human Resource Management.
19. Enumerate the process involved in Human Resource Planning. Highlight the objectives of human resource planning.
20. Discuss in detail the various types of interview and the steps involved in an interview process.
21. What is Competency? Explain the various stages of Competency.

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