LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034



B.Com. DEGREE EXAMINATION - COMMERCE & CORP. SEC.

FOURTH SEMESTER - NOVEMBER 2016

CA 4205 - E-COMMERCE

Date: 11-11-2016 Time: 01:00-04:00	Dept. No.		Max. : 100 Marks	
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PART – A

Answer all the questions:

10x2 = 20 marks

- 1. What is E-commerce?
- 2. What is EDI? Mention the use of it.
- 3. What is direct marketing?.
- 4. What is supply chain management?
- 5. What is E-strategy?
- 6. What data mining?
- 7. What are the goals of website?
- 8. What is outsourcing?
- 9. What is NEFT? Mention the use of it.
- 10. What is cybercash?

PART – B

Answer all the questions:

5x8 = 40 marks

- 11.a) Write a short notes on different services of E-commerce.
 - (or
 - b) Explain about the advantages of EDI
- 12.a) Write short notes on obstacle in adopting E-commerce.

(or

- b). Explain about the future of E-commerce.
- 13. a) Explain about seven dimension of ecommerce.

 (\mathbf{or})

- b). Explain about DCE data mining.
- 14. a) Explain about the customer effective web design.

(or)

- b) Write short notes on website development tools.
- 15. a) Write short notes on the advantages of electronic payments.

(or

b) Explain about the advantages of cyber cash.

PART-C

Answer any Two questions:

2x 20 = 40 marks

- 16. a). Explain in detail about overview of E-commerce
 - b). Discuss in detail about the various applications of E-commerce.
- 17.a) Explain in detail about data warehousing.
 - b). Discuss in detail about requirements of an intelligent websites.
- 18. a) Explain in detail about electronic payment systems
 - b). Discuss about smart card in detail.
