



LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034

M.A.DEGREE EXAMINATION – SOCIAL WORK

FOURTH SEMESTER – APRIL 2018

SW 4808- INDUSTRIAL RELATIONS & LABOUR WELFARE (HRM)

Date: 09-05-2018
Time: 09:00-12:00

Dept. No.

Max. : 100 Marks

SECTION A

Answer ALL questions. Each answer should not exceed 50 words.

(10 x 2 = 20)

1. What is meant by Industrial Dispute?
2. Give the meaning of Employee Grievance.
3. Specify two principles of natural justice.
4. Mention any two Central Trade Unions.
5. Give the meaning of Collective Bargaining.
6. State two objectives of Royal Commission of Labour.
7. Identify two veteran leaders in the field of Labour Welfare.
8. Expand the following: (a) I.L.O. and (b) N.S.C.
9. What is Industrial Hygiene?
10. Give the meaning of Industrial Accident.

SECTION – B

Answer any FOUR questions. Each answer should not exceed 300 words.

(4 x 10 = 40)

11. State the importance of maintaining good Industrial Relations for the efficiency of an organization.
12. Highlight the characteristics of a Trade Union.
13. Write short notes on the rights and responsibilities of a registered trade union.
14. Enumerate the Occupational Diseases Pertaining to factories.
15. Write a brief note on the measures to control industrial accidents.

SECTION – C

Answer any TWO questions. Each answer should not exceed 600 words

(2 x 20 = 40)

16. Elucidate the various mechanisms provided for the settlement of industrial disputes under the Industrial Disputes Act, 1947.
17. Explain Collective Bargaining in terms of its structure and functioning.
18. Give an account of voluntary welfare measures provided to industrial workers in India