

LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034



M.A. DEGREE EXAMINATION – SOCIAL WORK

THIRD SEMESTER – NOVEMBER 2018

16/17PSW3ID01 – CONFLICT TRANSFORMATION AND PEACE BUILDING

Date: 23-10-2018

Dept. No.

Max. : 100 Marks

Time: 09:00-12:00

Part A

Answer any 6 questions in not more than 200 words each

6x10=60

1. Explain the key difference in approaches between conflict transformation and conflict management .
2. Outline the importance of the personal, social and world view levels of conflict.
3. How do needs, interests and positions affect conflict transformation?
4. Explain PESTLE analysis with an example.
5. What are the tools used for stake holder analysis? Give examples.
6. Elaborate the steps involved in the process of dialogue and negotiation.
7. Describe a conflict Using the “Conflict where I come from” frame work.
8. Explain the various styles used in dealing with conflict from conflict inventory?

Part B

Answer any two in not more than 400 words each

2 x 20=40

9. Develop a project based on the Do No Harm Frame work for an intervention in with the violent conflict that is happening between two communities in Southern India.
10. Design a dialogical model using the appreciative inquiry frame work for intervention in the Sterlite Case Study.
11. Demonstrate the use of any five tools of conflict analysis with a suitable example.

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